



**National Bank**  
O F A R I Z O N A

**NEWS RELEASE**

**Contacts:** Crystal Houston  
Account Supervisor  
R&R Partners  
Phone: 480-317-6068  
Email: Crystal.Houston@rrpartners.com

William Holburn  
Communications Officer  
National Bank of Arizona  
Phone: 602-212-5558  
Email: William.Holburn@nbarizona.com

**FOR IMMEDIATE RELEASE**

**CUSTOMERS RANK NATIONAL BANK OF ARIZONA BEST IN THE WEST**

**PHOENIX, AZ (October 1, 2007)** – National Bank of Arizona has won top business banking awards from trusted financial consulting and research powerhouse, Greenwich Associates. The bank was recognized with two prestigious awards for excellence in customer satisfaction: Overall Banking Services and Cash Management Services for the western region. The company is one of only 22 banks among 600 eligible firms the research firm covers in its Business Banking program. The Phoenix-based bank is the only locally-run institution to secure awards this year.

“It is a tremendous honor and a privilege to be recognized for excellence in customer satisfaction for overall banking services. Our relationship bankers work hard to show our customers they are appreciated and valued,” said Keith Maio, president and chief executive officer, National Bank of Arizona.

“Earning the Greenwich Associates award for excellence in cash management services solidifies what our customers have been telling us all along. It shows our customers really do care about local service,” said Deborah Bateman, executive vice president, director of sales and service, National Bank of Arizona. “This award distinguishes our services among the best in the region and nation.”

Every other year, Greenwich Associates surveys more than 25,000 business banking firms with sales of \$1 million to \$10 million in 70 markets across the United States. The results are used to determine the winners of the Greenwich Associates Business Banking Excellence Awards, which are handed out in 16 categories at the national and regional levels.

***About National Bank of Arizona***

*Founded in Tucson in 1984, National Bank of Arizona has approximately \$6 billion in assets. It is a community bank specializing in real estate, serving professionals and meeting the needs of small and mid-sized Arizona businesses. National Bank has 75 offices throughout the state. For more information, visit [www.nbarizona.com](http://www.nbarizona.com).*